

Tariff Bulletin No. 1243

31 March 2026

Subject: Revised GF ticketing procedures for passengers impacted by the closure of Bahrain airspace.

This bulletin cancels and supersedes Tariff Bulletin No.1242 in its entirety

The following procedures shall apply to GF passengers impacted by the closure of Bahrain airspace:

1. REBOOKING POLICY: For tickets with travel between 28 February 2026 and 15 April 2026, issued on or before 11 March 2026.

Passengers are permitted to rebook their itineraries with:

- Rebooking must be completed, and the revised journey must commence on or before 30 June 2026.
- All change penalties and service fees waived
- No collection of fare difference.
- Rebooking is permitted in the lowest available booking class within the same cabin of service.

Flights departing after **15 April** are eligible for **rebooking free of charge** in the event of cancellation, regardless of ticketing issuance date, and the new travel date must be on or **before 30 June 26**.

2. REROUTING PROVISIONS: In the event of flight cancellation, and irrespective of the ticket issuance date.

Passengers travelling to/from Bahrain (BAH) or Dammam (DMM) may be rerouted on Gulf Air-operated flights via DMM, while maintaining the same origin and destination.

Changes to origin or destination are **not permitted**, except as outlined below:

- Far East destinations may be rerouted to: BKK (Bangkok) or MNL (Manila)
- European destinations may be rerouted to: CDG (Paris), FRA (Frankfurt), or LON (London)
- India destinations may be rerouted to: BOM (Mumbai) or MAA (Chennai)
- Flights to KSA may be rerouted to DMM

Example:

Original routing: BAH-SIN

Permitted rerouting: BAH-DMM-BKK

Rerouting Group PNRs is subject to prior approval from the Group Desk.

3. REFUND POLICY: For tickets with travel between 28 February 2026 and 15 April 2026, issued on or before 11 March 2026.

Unused Tickets

- Eligible for a full refund to the original form of payment
- No refund fees shall apply

Partially Used Tickets

- The value of the utilised sectors (fare calculated in NUC and applicable taxes) shall be deducted
- The remaining balance shall be refunded to the original form of payment
- No refund fees shall apply

Flights departing after **15 April** are eligible for a **full refund if cancelled**, regardless of ticketing issuance date.

Group Bookings (Unticketed)

For group reservations where deposits have been collected, and tickets have not been issued:

- Deposits may be fully refunded to the original form of payment, or
- Retained as a credit voucher, valid for one (1) year from the date of issuance

Tickets must be processed as per normal procedures, and ensure the following OSI remark is added to the booking:

OSI GF AUTHORISED REISSUE/REFUND DUE TO CLOSURE OF BAHRAIN AIRSPACE

Introducing our new
Dreamliner B787-9

